

BeamPro SD Card Exchange

Please do not remove the SD card from the BeamPro unless instructed to do so by a Beam support representative.

Required Tools

- Symptomatic BeamPro®
- SD Card with Beam OS image
- USB Keyboard (provided with initial Beam delivery)

Replace Card

1. Disconnect the BeamPro from the charging dock.
2. Press the power button at the rear of the BeamPro base to shut down the device.
3. Remove the existing SD card.
Note: Please dispose of the corrupt SD card responsibly.
4. Remove the spare SD card from the enclosed envelope.
5. Insert new/spare SD card.
6. Press the power button to reboot the BeamPro.

Reconfigure and Pair

1. Connect a USB keyboard to the port at the back of the head.
2. Follow the onscreen instructions to select a language.
3. Proceed with WiFi setup:
 - a. Select a network and enter credentials.
 - b. Remove keyboard to continue.
4. The configuration process will stop at "Connecting" and generate a pairing key.
 - a. Email your pairing key to support@beam-robots.com.

Additional Support

If at any point, the BeamPro fails to follow the process described, please begin again at step 1. For additional assistance, email support@beam-robots.com.

